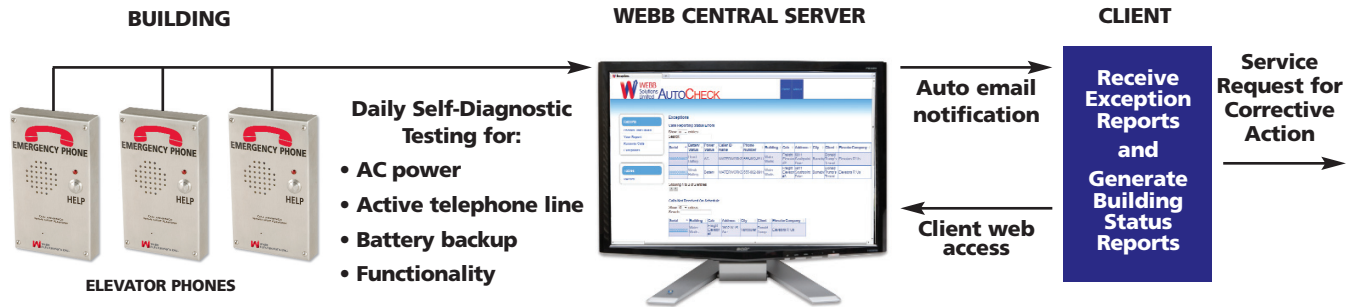


"We check your phones so you don't have to"

What is AUTOCHECK and how does it work?

AUTOCHECK, an exclusive monitoring service offered to all Webb Solutions customers

- Self-diagnostics built into the Webb elevator telephone firmware.
- Continually tests functionality and periodically reports the status.
- Tests include the status of the power supply, back-up battery and telephone line.
- Reports through the Webb central network server.



Through web access & email, clients can generate and view the following reports:

- Exception Report indicates only problematic phones (Example1).
- Building(s) Status Report for every elevator phone within the building portfolio (Example 2).

Exceptions

CALLS REPORTING STATUS ERRORS

Show 10 entries

Search:

Serial	Battery Status	Power Status	Caller ID Name	Phone Number	Building	Cab	Address	City	Client	ElevatorCompany
000000002	Dead Battery	AC	WATERWORKS	555-882-8911	Water Works	Freight Elevator #2	6911 Southpoint Drive	Burnaby	Donald Trump's Tenant	Elevators R' Us
000000003	Weak Battery	Battery	WATERWORKS	555-882-8911	Water Works	Freight Elevator #3	6911 Southpoint Drive	Burnaby	Donald Trump's Tenant	Elevators R' Us

Showing 1 to 2 of 2 entries

CALLS NOT RECEIVED ON SCHEDULE

Show 10 entries

Search:

Serial	Building	Cab	Address	City	Client	ElevatorCompany
000000004	Water Works	Freight Elevator #1	3602 W 15 Ave	Vancouver	Donald Trump	Elevators R' Us

Example 1 – Exception Report

Why Self-Diagnostics is so Important

- Elevator phones may not work due to:
 - Someone mistakenly cancelling the phone line.
 - Damage to wires caused by others.
 - Contractor in the telephone room mistakenly disconnecting telephone.
 - An area code change made by the telephone company.
 - Vandalism.
- Non-functioning phones can expose owners and elevator companies to serious liability claims.
- Entrapments can cause significant stress to passengers.
- Elevator telephones are not typically verified regularly by onsite maintenance staff.
- Common misconception that elevator phones are part of the elevator company's maintenance agreement.
- Research indicates that half of all service calls for elevator telephones are the result of a previous entrapment with a non-functioning phone.

Benefits of AUTOCHECK Reporting

- Enables clients to generate reports and verify the status of their buildings' emergency phone system.
- Helps to ensure someone will be notified within 24hrs that the phones are experiencing a problem.
- Regular reporting plays a significant role in helping to minimize liability and personal safety claims.

Other Self-Diagnostic Capabilities (Voice-Alert™)

For those clients that wish to manage the self-diagnostics themselves, Voice-Alert™ offers the following:

- Automatically provides voice announcement in the elevator every 10 minutes if a problem is detected.
- Building staff can then contact the appropriate maintenance personnel to have the problem corrected.
- Messages can be programmed to play in English, French or Spanish.

In today's increasingly litigious world, risk management is an important element in the operation of every building owner, property manager and elevator company. We invite you to put the leading-edge technology of AutoCheck and Voice-Alert to work for you in keeping your buildings and elevator passengers as safe as possible.

IMPORTANT: It should be noted that regulatory authorities are incorporating self-diagnostics in the Elevator Safety Code.

Example 2 – Building Status Report

The screenshot shows a web browser window with the URL 'http://localhost:49893/YourReport'. The page header includes the 'WEBB Solutions Limited AUTOCHECK' logo and navigation links for 'Home' and 'About'. A 'Logout' button is in the top right. The main content area is divided into sections: 'Reports' (with links for Phones That Called, Your Report, Runaway Calls, Exceptions), 'Building Report' (with fields for Date: 5/6/2010, To: Parker Bros, and Attn: Donald Trump), 'Water Works' (addressed to 221B Baker St, London), and a table of elevator issues. The table has columns for Elevator, Problem, and Recommendation. Below the table is the 'Electric Company' section (6911 Southpoint Dr, Burnaby).

Elevator	Problem	Recommendation
Elevator #1	Equipment has not called out.	Check operation and phone line.
Elevator #2	No AC power for telephone.	Check power and wiring.
Elevator #3	Backup battery in telephone is low.	Replace soon.
Elevator #4	Backup battery in telephone has expired.	Replace now.



Canada: Head Office: 4427 Dawson Street, Burnaby BC V5C 4B8 • Tel: 604.501.6652 • Fax: 604.501.6653
 Vancouver BC, Calgary AB, Edmonton AB, Toronto ON, Montreal QC

USA: Bellingham WA

Toll Free: 1-866-988-9322 • **Inquiries:** info@webbsolutions.ca • **Website:** webbsolutions.ca